

TERMS AND CONDITIONS

R.T.S Minibus Limited will be known as the company. The customer will be known as the Hirer. By signing and returning this form the Hirer has entered into a binding contract with the Company. It will be deemed that The Hirer accepts full responsibility by himself / herself for every person in his / her party and fully agrees to the conditions of hire as follows:

1. Parking Fees. All parking fees are to be paid by the customer.
2. Departure Times. All collection times and departure times are to be adhered to at all times unless agreed otherwise with the Management (not the driver). A maximum time of twenty minutes will be allowed if the customer is late. Then the vehicle will pull off the job to meet other transport deadlines.
3. Payment. For all jobs a 25% deposit is required to secure the booking. The remainder if paying by credit / debit card should be paid 14 days before departure. Failure to pay in full 14 days before departure will cancel the booking and all deposits will not be returnable, or the remainder should be given to the driver in cash, cheques not accepted on the outward bound journey.
4. Breakdowns. Every effort is afforded to ensure the service ability of the vehicles. In the event of a mechanical failure of a vehicle during the journey a replacement vehicle will be issued at the earliest opportunity. No refunds will be given what so ever. No monies will be given for the loss of ticket costs and travel expenses of any sort.
5. If the vehicle has been changed prior to the booking for whatever reason a similar or alternative vehicle will be supplied at the discretion of the company. If this is unsatisfactory a refund will be given.
6. Alcoholic Beverages, Food & Drink, Chewing Gum, Illegal Substances and smoking are not permitted on the vehicle. Failure to comply with this will result in the driver asking passengers or the party to leave the vehicle.
7. Abuse. Any passengers causing abuse either verbal or physical to any other person including passengers, members of the public or the driver, they will be asked to leave the vehicle and the Police will be informed immediately.
8. Damages to Vehicle. The Hirer shall be fully responsible and liable for any damage caused inside or outside the vehicle by the Hirer or any member of his / her party however caused. This includes incitement to ANY third party, which results in damage to the vehicle or contents. The Hirer will agree to be liable for the total retail cost of repair, and the location of the repairer will be determined by the Company. In addition the Hirer will be liable to pay the Company a fixed daily rate (determined by the Company) while the vehicle is out of commission for such repairs, plus any further incurred losses, i.e by lost bookings.
9. The Drivers Rights. The driver reserves the right to refuse admission to any person/s who he/she considers unfit to travel in the vehicle for whatever reason. They can also refuse to continue the journey if any person/s behaves in a manner which may be detrimental to other people, or the vehicle and its contents. In this event no refund will be given.
10. Luggage. All luggage must be kept in the boot of the Minibus, Hand luggage only is allowed on the vehicle. Walkways must be kept clear at all times in case of an emergency.
11. Delays. Any delays caused by traffic will not entitle the customer to refunds. At the discretion of the management part refunds may be issued in the case of severe delays caused by R.T.S Minibuses LTD.
12. Cancellation. Cancellation of bookings will result in the customer losing their deposit. If cancellation is within 24 hours of the booking being carried out the customer will lose all monies paid.
13. A valeting charge of £100.00 will be levied, through misuse by The Hirer from food, drink or illness, or whatever the cost maybe if in excess of this amount to rectify said damaged caused.
14. Personal possessions. R.T.S Minibuses Ltd will not be held responsible for personal possessions left on the vehicle.
15. All booklet prices are based on a single collection / drop off points in Deeside or the surrounding area. Additional drop offs will increase the booking costs and will be agreed at the time of booking, these will show on the drivers work sheet and the driver will adhere to his schedule. Additional drop off will not be permitted by the driver.
16. The Company reserves the right to alter prices prior to accepting your reservation.
17. Please date and sign and return to airportminibus@hotmail.com
18. _____